



RED CROWN CREDIT UNION™

It's not just service. It's Personal.

The Quarterly Newsletter for Members of Red Crown Federal Credit Union, Mayes County Edition, Summer 2008

Mayes County Federal Credit Union Merges With Red Crown Federal Credit Union

Effective July 1, 2008, Mayes County Federal Credit Union will become a branch of Red Crown Federal Credit Union. Approval for the merger was received from the National Credit Union Administration (NCUA) on June 13, 2008.

Mayes County FCU Board Chairman Coy Davis said, "This merger is an excellent opportunity for the credit union to offer its members and staff more financial resources. Our existing staff will remain and continue to deliver the personal attention our members have come to value. Additionally, our involvement in the Pryor community will be supported and enhanced through our partnership with Red Crown."

"This partnership is a mutually beneficial endeavor for both credit unions. We believe the Pryor market is strong and Mayes County FCU has a great staff," said Marsha Schmidt, CEO for Red Crown Federal Credit Union. "They operate under the same philosophy as we do – excellent member service is our primary goal. Many of our products and services are identical, although there will be some new ones added once our computer conversion is completed which is scheduled for the end of December 2008." A few of these new services include a Home Equity line of credit with convenient credit card access, traditional credit cards, online account statements, bill pay and courtesy pay overdraft protection.

Red Crown Federal Credit Union is a full-service credit union with assets of \$90 million, four Tulsa area locations and more than 13,000 members worldwide. Red Crown was originally chartered in 1938 as a federal credit union for the employees of Standard Oil and Gas, which later became Amoco. Red Crown has since expanded its field of membership to serve persons in the Tulsa, Oklahoma MSA consisting of the seven contiguous counties of Tulsa, Creek, Okmulgee, Osage, Pawnee, Rogers and Wagoner. With the merger approval, Mayes County has been added as well. Red Crown is celebrating its 70th anniversary in 2008.

Red Crown Services Coming Your Way...

Over the next 6 months, Red Crown and Mayes County will be working to combine their product offerings and computer systems into one. Please keep in mind that until our computer systems are fully integrated, you will need to continue using your current Pryor - Mayes County branch – for all of your account activity and inquiries. The other four Tulsa-area Red Crown branches will not be able to access your Mayes County account information until after the computer conversion which is scheduled to be completed in December 2008.

We do appreciate your patience during this time of transition. Our goal is to keep it as easy and seamless as possible to you. Red Crown is very excited and committed to continuing to provide you with the same high-level of service you have come to expect from your Mayes County branch as well as retain the current staff you have come to know.

If you have any questions or concerns, please contact the Mayes County branch or Red Crown. We will keep you up-to-date with quarterly statement newsletters and post updates on the Red Crown web site at www.redcrown.org as we proceed.

What to Expect . . .

For now, everything is status quo. The way you conduct business at Mayes County, your account numbers, your direct deposit, your checks, your ATM or debit card . . . everything is the same. You do not have to do anything differently or notify anyone.

As we get closer to December, 2008, there will probably be some changes. As those changes come about, you will be notified. During this time of transition, it will be very important for you to open your mail and return phone calls from Red Crown FCU so you can stay informed. Also, if you have access to a computer, we will post our progress on our web site www.redcrown.org.

Some Initial Questions Answered . . .

Will account numbers change?

For most members, not likely. Once we begin the process, we might find some duplicate account numbers that will need to be changed. If this affects your account number, you will be contacted.

Do I need to contact anyone regarding direct deposit, including payroll or Social Security, or automatic debits?

No. There is nothing you need to do.

What about my ATM or debit card?

Continue to use them. No changes planned.

Will I need to order new checks?

No. Your Mayes County checks will continue to be accepted.

Services Available AFTER Conversion in December

Below is a list of products and services coming your way. Some may already be available through Mayes County, while others will be new additions.

- Savings
- Club Accounts
- Money Market Savings
- KIRBY Kangaroo Kid's Savings Club
- CDs
- IRAs - Traditional, Roth & Education
- Checking
- Free Checking
- Classic Checking
- Regal Checking
- Youth Checking
- Online Switch Kit
- Real-time ATM/Check Card
- Overdraft Protection
- Courtesy Pay
- Free Home Banking
- Free Bill Pay w/eStatement
- Free eStatement
- Auto Loans
- Home Loans
- Home Equity Credit Card
- Credit Cards
- SBA Loans

Contacting Red Crown . . .

If you have any questions regarding the merger, please contact us. **Keep in mind, until computer conversion in December, any account inquiries or activity will need to be directed to the Mayes County branch at (918) 825-5656.**



RED CROWN CREDIT UNION
(918) 477-3200 (800) 318-7228
www.redcrown.org

After conversion, these locations will also be available to you:

Southtown – 5001 East 91st St., Tulsa, OK 74137
Broken Arrow – 3101 W. Kenosha, Broken Arrow, OK 74012
Downtown – 509 S. Boston, Ste. 3, Tulsa, OK 74103
Midtown – 2738 E. 51st St., Ste. 140, Tulsa, OK 74105

A Winning Combination:

Red Crown and the  *Drillers.*

**Join us Saturday, August 23rd,
for baseball and fire works!**

Win the Drillers VIP Suite!

Beginning July 15th, sign-up at any Red Crown branch, which includes the Mayes County branch, for a chance to win the luxurious VIP suite for the August 23rd Tulsa Drillers game. Share the suite with 15 of your friends, includes complimentary food and beverages, hostess service, A/C and cable TV. What a great way to watch the Tulsa Drillers and fireworks following the game!

If you don't win the VIP Suite, you still have a chance to win tickets. At least three entries from each branch will win 4 reserved seat tickets for the August 23rd game.

Entry deadline is August 13th. Winners will be contacted August 15th. Need not be present to win. Winners must respond within 24 hours of notification or winnings may be forfeited.

HOLIDAY
CLOSINGS

4th OF JULY

LABOR DAY
September 1, 2008

Reminder – Red Crown's electronic services are available 24/7/365. This includes Cue-Branch Online Services at www.cue-commerce.net/mcfcu and VAULT (telephone audio response) at 1-800-910-4812.